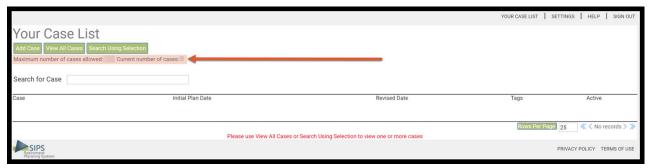
## **Understanding Your Case Capacity**

09/16/2024 11:04 am EDT

If you subscribe to a level of maximum plans in SIPS and find that you are out of capacity to add more, you can upgrade your subscription or delete old cases to get back under the maximum. If you are over or out of capacity, you simply won't be able to add a new case (that button will be greyed out). All other functionality in SIPS to access and update existing cases in SIPS will still work even if you have reached or are over your case limit.



If you feel you need more support or would like to set up demo time with one of our representatives, please contact us at: +1-888-449-6917 or support@planscout.com