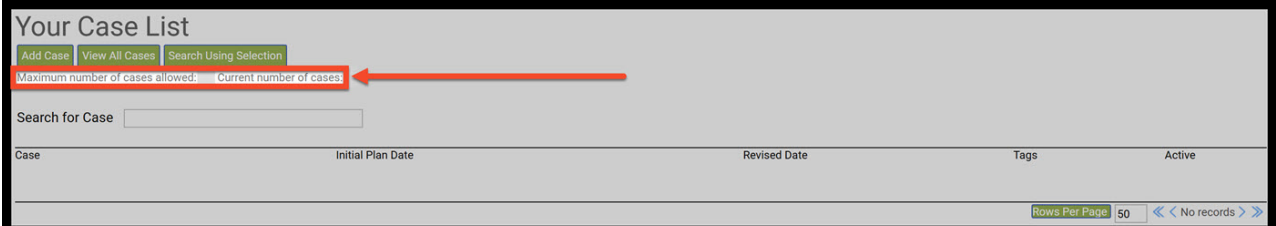


Understanding Your Case Capacity

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If you subscribe to a level of maximum plans in SIPS and find that you are out of capacity to add more, you can upgrade your subscription or delete old cases to get back under the maximum. If you are over or out of capacity, you simply won't be able to add a new case (that button will be greyed out). All other functionality in SIPS to access and update existing cases in SIPS will still work even if you have reached or are over your case limit.



The screenshot shows the 'Your Case List' interface. At the top, there are three buttons: 'Add Case', 'View All Cases', and 'Search Using Selection'. Below these buttons, a red box highlights the text 'Maximum number of cases allowed:' followed by a field containing 'Current number of cases'. A red arrow points from this field to the right. Below this is a search bar labeled 'Search for Case'. The main area is a table with columns: 'Case', 'Initial Plan Date', 'Revised Date', 'Tags', and 'Active'. At the bottom right, there is a 'Rows Per Page' dropdown set to '50' and a status indicator that says '<< No records >>'. The entire interface is enclosed in a black border.

If you feel you need more support or would like to set up demo time with one of our representatives, please contact us at: support@planscout.com